



Royton and Crompton

Winter 2023 News

Letter



We have launched an Online Triage System!

Getting you the RIGHT help at the RIGHT time!

We have launched an on-line triage system, (getting you to the right help at the right time).

The online consulting platform allows you to seek self-help information, access medical advice online and provides general administration, please see link below or our website for further details.

<https://florey.accurx.com/p/P85013>

If you are unable to fill in the form please come into surgery or call us and our staff will fill in the form for you.

Our Online Consulting Platform **should not be used for emergencies.**

Please note that the online consultation link/secure messaging is available only between 8AM and 4:00PM on weekdays (excluding Bank Holidays) and is not available at weekends or until we reach capacity. Please contact 111 during out of hours or 999 if this is an emergency.

We aim to respond within 2 working days. For urgent or emergency requests for example suspected urine infections, mental health concerns and children under 5 please contact the surgery on 0161 357 2315.

Protected time half day closures: Christmas and new year closures:

Thursday 18th January 2024

Thursday 15th February 2024

Thursday 24th March 2024

Monday 25th December 2023

Tuesday 26th December 2023

Monday 1st January 2024

HOMELESSNESS OLDHAM: If you are homeless or threatened with homelessness please complete a referral via [Refer someone to the housing options team | Refer someone to the housing options team | Oldham Council](#) or phone **0161 770 4605**. If you have an emergency outside of office hours please contact the emergency Out of Hours service on **0800 988 7061**. If you currently rent your property and have an emergency, please contact your landlord in the first in-

Enhanced Access

Patients who are registered with an Oldham GP can now make an appointment to see a GP in the evenings, between 18:30 and 20:00 and Saturdays 09:00 until 17:00. This service is based at Royton Health & Wellbeing Centre. At your appointment the GP will be able to see some of your medical records so that they are able to advise you accurately.

If you would like to make an appointment with this service please telephone: 0161 271 3180

From 11/12/2023 to 22/12/2023 they will be open 9am to 5pm.
From 27/12/2023 to 29/12/2023 they will be open 9am to 5pm.
They will then close and reopen 02/01/2024 during their normal hours.



For help with anything digital you can head to your local library or use the following web address—HELP WITH DATA: www.oldham.gov.uk/info/200280/libraries/2782/digital_offer

Your local Warm banks

Here's a list of libraries which are open as warm banks (opening times vary) Check out the websites or call the libraries for more info:

Chadderton Library and Wellbeing Centre

Burnley Street, Chadderton, OL9 0JW

Crompton Library

Farrow Street East, Shaw, Oldham, OL2 8QY

Northmoor Library

Chadderton Way, Oldham, OL9 6DH

Oldham Library and Lifelong Learning Centre

Cultural Quarter, Greaves Street, Oldham, OL1 1AL

Google warm banks for more all areas covered.

Shower and go at Royton and Oldham

Leisure centre.

The Shower & Go scheme is an opportunity for all Oldham residents to have a warm shower in our facilities for free. You will need a Shower & Go card to access the facilities. You will receive a card when you visit one of our centres listed below. We will need just a few details from you, like your name, contact number and address, but if you do not have a home address this will not be an issue in signing you up. Once you have a card, you will be able to scan in and use the shower facilities whenever you need. If you want to sign up as a family, this will be an option. Children under 16 will not need to sign up and will be a part of your account. This card can then be used by anyone in your family individually.



Food waste is a big problem, and we can be a solution. Too Good To Go is the app that lets you rescue unsold food from an untimely fate at your favourite spots.

Use the app to explore shops and restaurants in your local area and save Surprise Bags of surplus food from going to waste at a great price—

If you are struggling in any way, please get in touch with the below groups who are more than happy to help throughout the cost of living crisis.

Oldham Food bank 0161 770 7007

Ancora food help and general advice 0161669 5868—Food help and advice for people on low incomes

UKEFF food help 0161 660 6818— Social isolation, benefits, food poverty, utility bills and mental health advice for those who are vulnerable and in need.

Www.feedmycity.org 03003653101—Emergency hot meals

Www.breadandbutterthing.org—low cost grocery orders

There's lots of help currently via your local library and churches, call the above numbers, visit the websites



Repeat Prescriptions

Don't forget to order your prescriptions early so you're not without over the bank holidays.

If you have been contacted for an annual review, bloods or both please book before 31/03/2024.

Patients still wanting a covid vaccine can ring the number below to locate a walk in centre
0161-947-0770 or 0800-092-4020

Flu vaccines are available in practice until 31/03/2024. Please ring or book in at reception.

An advertisement for the NHS App. On the left, a hand holds a smartphone displaying the NHS logo. The background is a solid blue. On the right, the NHS logo is shown in white, followed by the text 'The NHS APP' in white, and 'Simple and secure access to a range of healthcare services' in a smaller white font.

NHS

The NHS APP

Simple and secure access to a range of healthcare services